

# Appendix K

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Cumulative Statistics on  
Exceedances, Complaints,  
Notifications of Summons and  
Successful Prosecutions

**Table K-1 Environmental Complaints Log**

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC165_CKRCT2 0230414_639	14 April 2023	The Contractor Hotline	The Contractor & Engineer	Construction Noise	<p>A complaint was received from the resident of 185 Ma Tau Wai Road on 14 April 2023 about the noise nuisance can still be heard at 00:10 hours. He/she requested the Contractor to take follow-up action immediately.</p> <p>According to the information provided by the Contractor, the construction activities from 19:00 hours on 13 April 2023 to 07:00 hours on 14 April 2023, mainly included:</p> <ul style="list-style-type: none"><li>➤ Lining inside tunnel area (19:00 – 21:00 hours on 13 April 2023);</li><li>➤ Housekeeping inside tunnel area (19:00 hours on 13 April 2023 to 07:00 hours on 14 April 2023);</li><li>➤ Mucking out inside tunnel area (19:00 hours on 13 April 2023 to 07:00 hours on 14 April 2023);</li><li>➤ Breaking inside tunnel area (19:00 – 22:00 hours on 13 April 2023);</li><li>➤ Shotcreting inside tunnel area (19:00 – 21:00 hours on 13 April 2023);</li><li>➤ Drilling inside tunnel area (19:00 hours on 13 April 2023 to 07:00 hours on 14</li></ul>	Investigation report was finalized on 30 May 2023.

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					<p>April 2023);</p> <ul style="list-style-type: none"> <li>➤ Road Work inside tunnel area (19:00 hours on 13 April 2023 to 07:00 hours on 14 April 2023).</li> </ul> <p>These activities were confirmed comply with the CNP (GW-RE0376-23 and GW-RE0121-23). No work was conducted on the ground works area.</p> <p>The concerned works were conducted in the tunnel area and the airborne noise was expected to be minimize. To further minimize the ground-borne noise, the following action was taken by Contractor:</p> <p>The Contractor will continue monitoring the PME work according to the CNP for better noise control.</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>affected by the construction work such as providing better/ more detailed information of the work nature and informing in advance of the noisy works to the nearby residents.</p> <p>The Contractor was reminded to take remedial actions to ensure the adverse noise impact transmitted through the structural elements of a buildings does not continue under the CNP (GW-RE0376-23) condition 3.d.9 and CNP (GW-RE0121-23) condition 3.d.8.</p> <p>The Contractor was suggested to carry out noise monitoring at the sensitive receiver while conducting tunneling works if necessary.</p>	
EC169_CKRCT2 0230503_647	3 May 2023	The Contractor Hotline	The Contractor & Engineer	Construction Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation and the investigation results will be reported in the subsequent Monthly EM&A Report.
EC170_CKRCT2	5 May 2023	The Contractor	The	Dust	A complaint from the Jade Hawker Association was received by the Contractor	Investigation report was

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
0230505_652		Hotline	Contractor & Engineer		<p>on 5 May 2023 about the Jade Market hawkers complained about the environment become worse in these recent months, dust surrounded and it may cause health problems. He/she requested the Contractor to communicate and take remedial action to minimize the impact.</p> <p>The Contractor conducted a site inspection after receiving the complaint on 9 May 2023, no observation was found. However, to resolve the concerns of Jade Market hawkers, further dust control measures would be carried out for minimizing dust impact.</p> <p>According to the information provided by the ET under Contract No. HY/2014/08 Central Kowloon Route – Yau Ma Tei East, construction dust monitoring (1-hr TSP &amp; 24-hr TSP) was conducted at the monitoring locations, Man Cheong Building (W-A6) (in May 2023 in accordance with the requirement set out in the EM&amp;A Manual. The dust monitoring results carried out in May 2023 complied with the dust criteria stipulated in EIAO-TM.</p> <p>The ventilation outlet was heightened and</p>	finalized on 7 June 2023.

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					<p>the dust barriers were improved to prevent dust impact on the Jade Market.</p> <p>Regular watering to the dusty materials inside the tunnel area was conducted by the Contractor.</p> <p>Supervision is taken by Resident Site Staff (RSS) of the Project to monitor the site work activities and implementation of the dust mitigation measures is audited on-site by ET and RSS.</p> <p>The Contractor conducted a site inspection on 19 May 2023 after those mitigation measures were implemented, the Jade Market hawkers agreed that the dust impact was improved and no other comment.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature and informing in advance of the works to the nearby residents.</p>	
EC171_CKRCT2	22 May 2023	1823	The	Construction	A complaint was referred by Kai Tak West	Investigation

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
0230522_664			Contractor & Engineer	Noise	<p>(Contract no. HY/2014/07) on 22 May 2023 about noise nuisance generated from the construction works at Long Yuet Street storage yard. He/she requested the Contractor to take follow-up action immediately.</p> <p>Based on the information from the Contractor, the front-line team workers was installing benches, recreational facilities and decorating the hoarding for public use from 07:00 hours to 19:00 hours.</p> <p>Based on the information from the Contractor, the mentioned construction works were started on 15 May 2023, and will be finished within three weeks.</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction noise monitoring was conducted at the monitoring locations, Block B of Merit Industrial Centre (E-N21a) and 19 Hing Yan Street (E-N12a) in May 2023 in accordance with the requirement set out in the EM&amp;A Manual. The noise monitoring results carried out in May 2023 complied with the noise impact criteria stipulated in</p>	report was finalized on 7 June 2023.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>EIAO-TM.</p> <p>The Contractor agreed to defer the construction works that may generate noise nuisance to late morning time for minimizing the noise impact.</p> <p>The Contractor agreed to use the PME with less sound power level to further minimize the noise nuisance.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents</p>	



**Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities**

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	3	0	0
Cumulative Project-to-Date	172	0	0

**Table K-3 Cumulative Statistics on Monitoring Exceedance**

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	2	0
	Cumulative Project-to-Date	140	0